

### Overview

The Cynode Microsoft Defender XDR Service delivers unified protection across **endpoints, identities, email, and cloud applications** — connecting security signals into one coordinated defense. Built natively into Microsoft 365, it empowers organisations to detect, investigate, and respond to threats faster with AI-driven correlation and automated response actions.

Defender XDR integrates seamlessly with existing Microsoft and third-party tools, ensuring broad coverage without added complexity. Its intelligent policies, shared telemetry, and automation workflows turn fragmented tools into a connected, proactive security framework.

- Up to 242% ROI\*
- Lower operational overhead through consolidation
- Significant reduction in breach-related costs and downtime

*\*Forrester Total Economic Impact (TEI) (2025)*

Cynode's Managed Defender XDR service ensure Defender XDR is designed, deployed, and operated for measurable impact — aligning architecture, detection, and response with your operational objectives while driving continuous optimisation, efficiency, and resilience.



**CYNODE.**

### Benefits of Cynode's Managed Microsoft Defender XDR

#### 1. Faster Time-to-Protection

Rapid onboarding delivers full Defender XDR coverage and visibility across endpoints, identities, and email.

#### 2. Integrated Operations

Unified incident management and analytics streamline investigations and strengthen cross-domain correlation accuracy.

#### 3. Operational Efficiency

Automated triage, containment, and remediation reduce analyst workload and improve MTTD and MTTR.

#### 4. Cost & License Optimisation

Continuous entitlement and telemetry reviews maximise Microsoft 365 investment and reduce total ownership costs.

#### 5. Sustained Risk Reduction

Ongoing tuning and compliance alignment minimise exposure and maintain consistent security readiness.

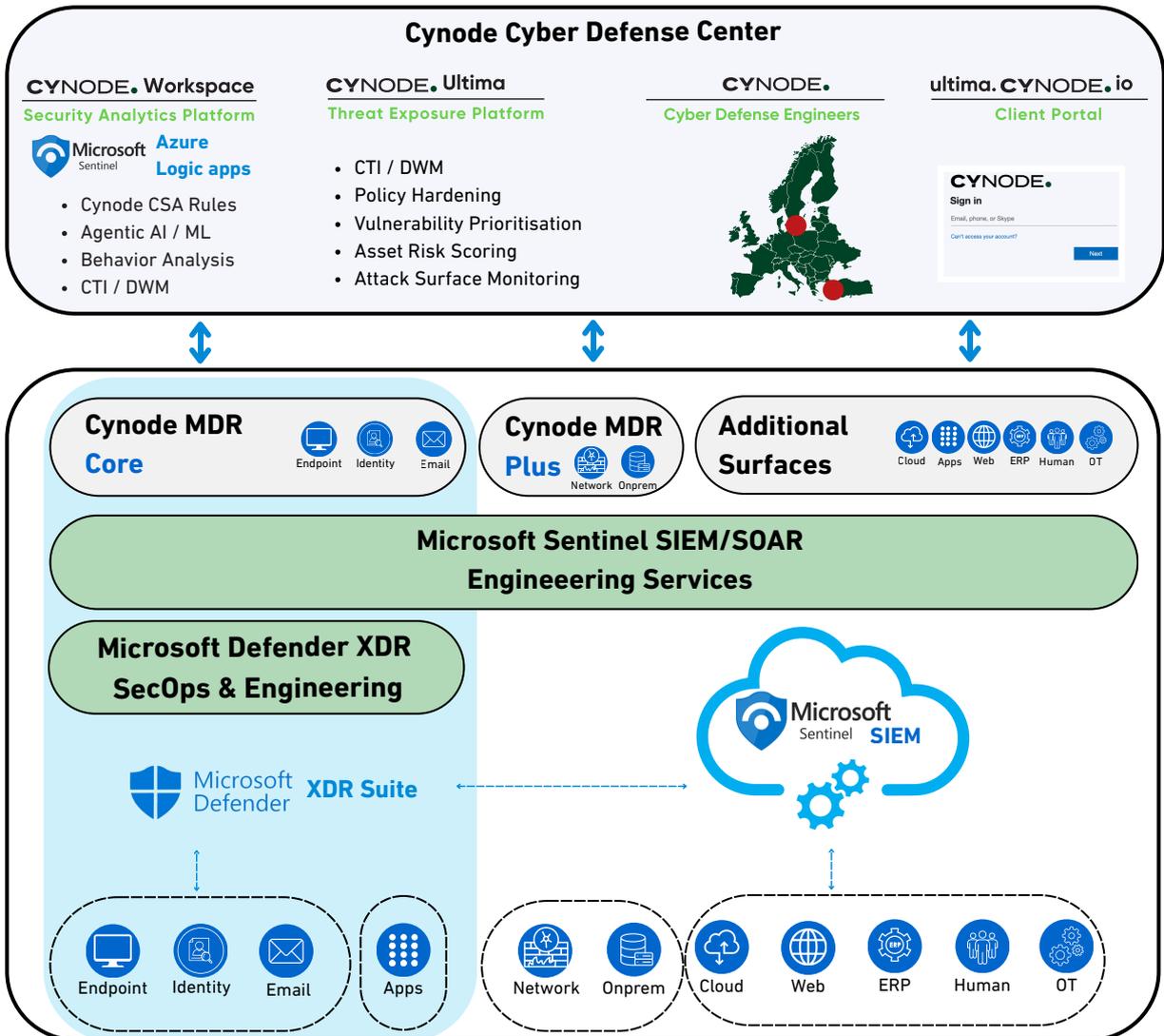
#### 6. Business Continuity

Faster detection and containment reduce disruption, protecting operations, revenue, and customer trust.

With Cynode, Microsoft Defender XDR becomes more than a protection suite — it evolves into an integrated defense fabric that delivers proactive detection, automation, and measurable resilience across your entire estate.

### The Cynode Methodology

- 1 Design**  
 Build a Defender XDR architecture aligned with your real operational model, security priorities, and available response capabilities.
- 2 Deploy**  
 Implement, configure, and validate the Defender XDR stack across your environment — integrated and ready for incident response.
- 3 Optimise**  
 Tune Defender configuration, detection scope, and response pathways over time to stay aligned with changing risk and operational needs.
- 4 Empower**  
 Empower your team — or your provider — with the knowledge, structure, and documentation to run Defender XDR securely and efficiently.



## Summary of the Scope

Category	Outputs
<b>1. Architecture &amp; Deployment Design</b>	End-to-end Defender XDR architecture design covering Endpoint, Identity, Office 365, and Cloud Apps. Entra ID tenant alignment, role-based access (RBAC/PIM), and coexistence planning with third-party tools ensure a scalable and conflict-free deployment.
<b>2. Policy &amp; Control Optimisation</b>	Standardised policy baselines (AV, ASR, Safe Links, Safe Attachments, MCAS) segmented by business unit, geography, or risk level. Continuous tuning and segmentation maintain balance between protection and operational stability.
<b>3. Automation &amp; Response Engineering</b>	Custom Logic App playbooks and Action Center workflows deliver automated isolation, remediation, and user notification. Semi-automated approval flows streamline containment while maintaining control and auditability.
<b>4. Telemetry &amp; Integration Framework</b>	Flexible telemetry routing to Microsoft Sentinel or third-party SIEM/SOAR platforms. Connector configuration ensures high-quality signal ingestion, correlation fidelity, and reliable data flow across environments.
<b>5. Detection Tuning &amp; Alert Precision</b>	Continuous refinement of suppression logic, threshold calibration, and contextual enrichment to eliminate noise and focus on high-fidelity detections. Enhanced correlation across Defender components reduces alert fatigue.
<b>6. Governance &amp; Access Control</b>	Defined role scopes for analysts, admins, and responders, with least-privilege and just-in-time access enforced through PIM. Clear delegation boundaries support collaboration with MSSPs or external partners.
<b>7. Performance &amp; Licensing Optimisation</b>	Regular assessment of Defender usage, policy impact, and license utilisation to ensure optimal coverage at minimum cost. Adjustments align feature sets with evolving business and compliance needs.
<b>8. Enablement &amp; Operational Maturity</b>	Knowledge transfer, runbooks, SOPs, and asset inventories equip internal SOC or MDR teams for long-term sustainability. Power BI dashboards provide insight into alert trends, response performance, and platform health.

## Service Delivery

- Delivered as an **annual service** following Cynode's design → deploy → optimise → empower methodology.
- Ongoing delivery through regular reviews, tuning cycles, and updates to policies, detections, and integrations.
- Collaboration with your team via documentation, knowledge transfer, and guided operational practices.